



2018 Community Profile

The Valley  *Health System*[®]

Centennial Hills Hospital • Desert Springs Hospital • Henderson Hospital
Spring Valley Hospital • Summerlin Hospital • Valley Hospital
Desert View Hospital (Affiliate)



From the Regional Vice President



Welcome to The Valley Health System, an integrated system of care comprised of seven hospitals, physician practices and a variety of outpatient services. We are proud to serve our friends and neighbors in Southern Nevada, whether it's helping deliver a new addition to your family, performing a life-saving cardiovascular or neurosurgical procedure, or improving your health through weight-loss surgery, outpatient therapy services or diabetes education.

We are also committed to training the next generation of healthcare providers, including physicians, nurses, therapists and others in the allied health sciences programs. Valley Hospital has been providing graduate medical education to physician residents for more than 10 years. All of our hospitals serve as clinical rotation sites for nursing students, and our employees serve as mentors and role models to these future caregivers.

Our hospitals have been serving the community for more than 40 years and we are continually growing so that we continue to meet the needs of the residents we are privileged to serve. In 2017, we celebrated two significant milestones, the first anniversary of the opening of Henderson Hospital and Summerlin Hospital's 20th anniversary. We are also happy that Desert View Hospital in Pahrump, NV, is an affiliate of The Valley Health System.

With a team of more than 7,600 employees we remain dedicated to providing a positive experience within each of our hospitals. They also volunteer their time and expertise to support many non-profit agencies, and generously donate money to support causes such as the American Heart Association® and the United Way of Southern Nevada.

On October 1, 2017, Las Vegas experienced one of the worst tragedies the city has known, as 58 individuals were killed and more than 500 injured when a gunman opened fire at a local music festival. The scale and scope of this tragedy presented us with a challenge unlike anything we've seen before. The response by our employees and physicians to the wounded and the families was truly immeasurable. In the days, weeks and months that followed, we have learned so much from such a tragic situation, and I am so proud of the heroes among us who responded selflessly and skillfully that night and continue to provide support every day to those in need as our community heals.

The pages that follow highlight the many ways in which The Valley Health System enhanced its facilities and the care we offer our communities during the past 18 months. I'm very proud of our employees and the care they provide to thousands of residents and tourists, and I invite you take some time to discover The Valley Health System.

A handwritten signature in black ink, appearing to read 'Karla J. Perez'.

Karla J. Perez
Regional Vice President, Acute Care Division



Discover THE VALLEY HEALTH SYSTEM

Since 1979, The Valley Health System has been providing care to the residents of Southern Nevada and the surrounding communities. The opening of Henderson Hospital in late 2016 made The Valley Health System the largest healthcare system in Southern Nevada with a network of seven acute care hospitals, physician practices and a variety of outpatient services.

Valley Health System Overview and History

The Valley Health System is the largest healthcare network serving Southern Nevada and has earned a reputation for excellence in providing quality healthcare to residents. The Valley Health System offers comprehensive medical services, including cardiovascular, maternity and women's health, emergency and surgical care, along with specialty programs in chest pain, pediatrics, diabetes, wound care, bariatric surgery, orthopedics, neurosurgery, rehabilitation and behavioral health.

The system achieved significant milestones in 2016 and 2017, including:

- The completion and opening of the newest hospital in the region, Henderson Hospital, which is now making a positive and significant impact on the community, physicians and payers.
- Henderson Hospital's new outpatient surgery center opened in 2017.
- The opening of the newly expanded patient tower at Spring Valley Hospital, as well as a new observation unit and two operating rooms.
- The expansion of two new patient floors at Centennial Hills Hospital that also includes two new surgery suites. The hospital also opened a new Wound Care and Hyperbaric Medicine Center.
- Summerlin Hospital expanded its Pediatric Unit in 2017 with the addition of more beds.
- The addition of new behavioral health beds at Valley Hospital.
- Valley Hospital began construction on two new replacement cardiac catheterization labs that offer advanced technology in Electrophysiology and Interventional Cardiology procedures.

DEDICATED TO SERVING MORE PATIENTS WITH HIGH QUALITY CARE

The Valley Health System increased its capacity to serve more patients with 1,900 beds, 40% of the patient beds in the market.

The Valley Health System provides community outreach programs to the region, including educational programs, Senior Advantage for older adults and fun, interactive health programs dedicated to families. Visit valleyhealthsystemlv.com for information on our health and wellness programs for individuals of all ages.

The Valley Health System is owned and operated by a subsidiary of Universal Health Services, Inc. (UHS). Headquartered in King of Prussia, Pennsylvania, UHS is one of the largest and most innovative healthcare management companies in the nation.

The Valley Health System Boosts *Local Economy*

The Valley Health System is proud to contribute to the health of the community and boost the local economy. Our numbers tell our story – we are the largest provider of healthcare services in Southern Nevada. As an esteemed employer, The Valley Health System offers a wide range of rewarding career opportunities, as well as educational support and training for the next generation of healthcare providers, including physicians, nurses, therapists and others in the allied health science programs.

Patient Medical Care

Admissions:	63,483
Bed Count:	1,900
Births:	5,384
Emergency Visits:	261,219
Surgeries	
Inpatient Surgeries:	23,013
Outpatient Surgeries:	23,683
Specific Procedures	
Open-Heart:	690
Robotic Surgeries:	1,866
Spinal Surgeries:	2,630
Total Joint Replacements:	3,927



Our System

Total Employees:	7,121
Total Physicians on Staff:	6,378
Total Volunteers:	691



Financial Impact

Salaries and benefits:	\$663.8 million
Capital Investment:	\$89.8 million
Uncompensated Care:	\$483.1 million
Local/State Taxes Paid:	\$25.2 million

**Based on self-reported data



Patient Medical Care

Admissions:	1,333
Emergency Visits:	20,324
Surgeries/Outpatient:	227

SERVING LAS VEGAS AND BEYOND

Centennial Hills Hospital Medical Center
6900 North Durango Drive
Las Vegas, NV 89149
www.centennialhillshospital.com

Desert Springs Hospital Medical Center
2075 E. Flamingo Rd.
Las Vegas, NV 89119
www.desertspringshospital.com

Henderson Hospital
1050 W. Galleria Drive
Henderson, NV 89011
www.hendersonhospital.com

Spring Valley Hospital Medical Center
5400 S. Rainbow Boulevard
Las Vegas, NV 89118
www.springvalleyhospital.com

Summerlin Hospital Medical Center
657 N. Town Center Drive
Las Vegas, NV 89144
www.summerlinhospital.com

Valley Hospital Medical Center
620 Shadow Lane
Las Vegas, NV 89106
www.valleyhospital.net

AFFILIATED HOSPITAL

Desert View Hospital
360 S. Lola Lane
Pahrump, NV 89048
www.desertviewhospital.com



About Desert View Hospital

Desert View Hospital is a 25-bed community hospital located in Pahrump, NV. The team at Desert View is dedicated to delivering quality, compassionate care to residents of the community. As an affiliate of The Valley Health System in Las Vegas, NV, Desert View Hospital has access to a comprehensive, integrated health network that provides advanced specialty care.

The hospital achieved significant milestones in 2016 and 2017:

- Adoption of a new electronic Health Record program in the ER.
- Addition of new beds and new telemedicine equipment for remote mental health assessments.

Services

Emergency Services: Desert View Hospital has 24-hour emergency care available to residents and visitors to Nye County. Patients that may require a higher level of care will be stabilized and transferred via ambulance or helicopter to a facility that can provide advanced, specialized services as needed.

Cardiopulmonary Care: With licensed respiratory therapists, Desert View provides a range of heart and lung inpatient and outpatient services.

Ancillary Programs: Inpatient and outpatient laboratory, radiology, therapy and wound care services are available to patients, including general hematology, limited blood banking, physical and occupational therapy, X-ray, ultrasound, bone density and mammography and specialty care for chronic, non-healing wounds.

Commitment to Quality

Patient safety is our number-one priority and we strive daily to ensure and improve quality, having achieved nationally recognized certifications in stroke, chest pain, bariatric surgery and diabetes. The Valley Health System has been recognized for reducing readmissions, preventing falls and infections, reducing medical errors and providing education to patients from the time they are admitted through discharge.

Dedicated to Our Community

In 2016 and 2017, The Valley Health System provided charitable donations to support the following nonprofit organizations:

- Adam's Place for Grief
- Aid for aids of Nevada
- American Heart Association
- American Lung Association
- American Cancer Society
- Asian American Group
- Boulder City Hospital
- Camp Medical for High School Students
- Clark County Medical Society
- Chabad of Summerlin
- Children's Heart Foundation
- City Center Impact
- Clark County Safe Kids Coalition
- Congregation Ner Tamid
- Cure 4 The Kids
- Desert View Hospital Foundation
- Developments in Literacy
- Henderson Chamber of Commerce
- Latin Chamber of Commerce
- Las Vegas Metro Chamber of Commerce
- Nathan Adelson Hospice
- Nevada Arab American Group
- Nevada Cancer Coalition

- Nevada Childhood Cancer Foundation
- Nevada Healthcare Forum
- Nevada PEP
- Nevada State College
- Roseman University
- The Center
- Touro University
- Trauma Intervention Program
- UNLV
- Volunteers in Medicine of Southern Nevada
- Women's Chamber of Nevada
- Women's Club of Summerlin
- YMCA

Expansion Projects

The Valley Health System continues to add programs and services to meet the communities' growing health needs, including diabetes centers, enhanced pediatric services, oncology services, inpatient geropsychiatric care and acute inpatient rehabilitation.

Centennial Hills Hospital Medical Center's third-floor expansion project increased its total number of inpatient beds to 262. Spring Valley Hospital's four-story tower, opened in June 2016, and added 144 beds to the existing facility. Summerlin Hospital and Desert Springs Hospital both added cardiac rehabilitation programs to their lists of services.

Spring Valley Hospital will add 72 additional beds to its tower by the end of 2018. Henderson Hospital has opened an on-campus outpatient center for general surgery and gastrointestinal and pain procedures.





Comprehensive Healthcare Services*

Bariatrics
 Cardiac Surgery
 Cardiology
 Colon and Rectal Surgery
 Diabetes Management
 Emergency Medicine
 Endocrinology
 Gastroenterology
 General Surgery
 Geriatrics
 Gynecology
 Hyperbaric Medicine
 Infectious Disease
 Internal Medicine
 Interventional Radiology

MAKO Robotic Surgery
 Neonatology
 Neurointerventional Medicine
 Neurology
 Obstetrics
 Oncology
 Orthopedics
 Pathology
 Podiatry
 Psychiatry
 Pulmonology
 Radiation Oncology
 Radiology

Rehabilitation Services
(inpatient and outpatient)
 Renal Disease
 Rheumatology
 Robotic Surgery

Spine and Pain Medicine
 Total Joint Replacement
 Women's Services
 Wound Care

*Subject to change.

DIRECT DOCTORS PLUS®

Whether patients need to find a primary care physician or a specialist, Direct Doctors Plus provides free physician referrals. Patients can also get information about services at Valley Health System hospitals, facilities, events and more. A call to **702-388-4888** or a visit to **www.valleyhealthsystemlv.com** is all it takes.

Four CentRx® Pharmacy Locations Now Open

CentRx retail pharmacies at Centennial Hills Hospital, Desert Springs Hospital, Spring Valley Hospital and Summerlin Hospital provide convenience for patients, hospital employees and staff, and the community.

Patients admitted to the hospital are offered free bedside delivery of prescription medications upon discharge. The pharmacies also carry over-the-counter (OTC) products, such as diabetic supplies, cough and cold products, first aid supplies, beauty items and more. The CentRx Pharmacy page on each hospital's website enables users to request refills online.

CentRx Pharmacy | *The Valley Health System*
Patient Centered Pharmacy

CentRx Pharmacy accepts most insurance plans, including Medicare Part D. The Valley Health System CentRx Pharmacy locations include:

Centennial Hills Hospital

Centennial Hills Medical Office Building
 6850 Durango Drive, Suite 108
 Las Vegas, NV 89149
 Phone: 702.470.2694
 Hours: M – F, 9 am – 5:30 pm

Desert Springs Hospital

(Next to the Gift Shop)
 2075 E. Flamingo Road
 Las Vegas, NV 89119
 Phone: 702.425.4939
 Hours: M – F, 9 am – 5:30 pm

Spring Valley Hospital

(Next to Admissions/Registration)
 5400 S. Rainbow Boulevard
 Las Vegas, NV 89118
 Phone: 702.425.4623
 Hours: M – F, 9 am – 5:30 pm

Summerlin Hospital

Summerlin Medical Office Building I
 653 N. Town Center Drive, Suite 100
 Las Vegas, NV 89144
 Phone: 702.470.2695
 Hours: M – F, 9 am – 5:30 pm



Discover CENTENNIAL HILLS HOSPITAL

About Centennial Hills Hospital Medical Center

Centennial Hills Hospital Medical Center opened its doors in January of 2008. The hospital is an eight-story building in the northwest serving both the Las Vegas and North Las Vegas communities.

We are committed to providing quality care, including maternity, cardiology, critical and 24/7 emergency care. Centennial Hills Hospital Medical Center also takes a progressive approach to health promotion and was the first tobacco-free hospital campus in Nevada.

Dedicated to the Community

Centennial Hills Hospital Medical Center supports a number of nonprofit organizations including the American Heart Association®, March of Dimes®, United Way of Southern Nevada and the YMCA® of Southern Nevada. Employees also volunteer their time to benefit a wide range of healthcare, civic and community-based organizations.

Community Involvement

Centennial Hills Hospital Medical Center offers annual health fairs in Northwest Las Vegas. During these events, visitors take advantage of free screenings, which may include cholesterol, glucose, bone density and child obesity screenings. Wellness education and information are also available.

Education

Centennial Hills Hospital helps educate the next generation of nurses in the Las Vegas area. Nurses at Centennial Hills Hospital mentor the nursing students, teaching them both clinical skills and caring practices as they work with patients.

Centennial Hills Hospital offers the community comprehensive classes in childbirth education and CPR. The hospital also hosts adult health and wellness luncheons for the community to learn more about living a healthy lifestyle.

Centennial Hills Hospital Boosts *Local Economy*

Centennial Hills Hospital is proud to contribute to the health of the community and boost the local economy. Our numbers tell our story – we are a leader in medical care serving a large portion of the community we serve and performing a significant number of newer and highly sophisticated procedures. As a local employer, Centennial Hills Hospital offers rewarding career opportunities.

Patient Medical Care

Admissions:	14,970
Bed Count:	262
Births:	3,104
Emergency Visits:	54,282
Surgeries	
Inpatient Surgeries:	6,291
Outpatient Surgeries:	5,177
Robotic Procedures:	191
Specific Procedures	
Spinal Surgeries:	256
Total Joint Replacements:	1,087



The Hospital Family

Total Employees:	1,020
Total Physicians on Staff:	819
Total Volunteers:	160



Financial Impact

Salaries and benefits:	\$92.7 million
Capital Investment:	\$13.8 million
Uncompensated Care:	\$65.3 million
Local/State Taxes Paid:	\$3.6 million

**Based on self-reported data

Centennial Hill Hospital 2016/2017 Milestones

Centennial Hills Hospital recently completed an \$18.2 million expansion and built out the remaining two floors of the eight-story tower. Thanks to the expansion there are an additional 72 private patient rooms and over 200 additional parking spaces. The expansion increases the hospital's licensed bed count to 262, compared to 165 beds when the hospital first opened in 2008.

Centennial Hills Hospital opened its Advanced Wound Care and Hyperbaric Center, which offers a range of services for patients suffering from chronic, non-healing wounds. Hyperbaric Oxygen

Therapy (HBOT) is also be available, and is applied as a primary or secondary treatment for many conditions, including bone infections that do not respond to standard treatment, crush injuries and reattachment of severed limbs, deep tissue injury from radiation therapy and skin grafts or flaps that are not healing.

At the end of 2017, the hospital also replaced its interventional lab with a new biplane lab that allows for the capability to provide treatment to advanced neurosurgical patients including treatment of patients with aneurysm.

Centennial Hills Hospital Specialty Services

Emergency Department

The Centennial Hills Hospital emergency department is designated as a Chest Pain Center with PCI by the society of Cardiovascular Patient Care, and a Primary Stroke Center by The Joint Commission. The hospital offers a fast track for minor illnesses and injuries. Centennial Hills Hospital makes ER care easier, thanks to ER wait times online and ER Reserve*, which allows patients to request a time in the ER up to 12 hours in advance if they have a non-life-threatening injuries or illnesses. Then they can wait in the comfort of their home until the requested time.

Neurosciences/The Stroke Center

Accredited as an Advanced Primary Stroke Center by The Joint Commission, Centennial Hills Hospital provides a comprehensive program supported by both neurologists and neurosurgeons. The Stroke Center offers patients a range of specially designed services and treatment programs that focus on education, prevention, intervention and active stroke management through a multidisciplinary medical team.

Surgical Specialties

Centennial Hills Hospital is the only hospital in the city to have the Stryker Makoplasty*** robot to perform advanced total hip and partial knee procedures. The facility also has the only Medtronic O-arm in the state to help provide real-time intraoperative imaging for complicated neurosurgical and spine cases. Additionally, the facility uses the daVinci® Si surgical system*** to support advanced, robot-assisted surgery for gynecology, urology and general surgery procedures.

*ER Reserve should be used only if you decide your care can wait until the time you select. Do not wait if your symptoms or conditions worsen or if you need immediate care immediately since delays may complicate your condition. If you are unsure of your condition or if your condition worsens, then please go to the nearest emergency room or call 9-1-1.

Some insurance plans may not cover an ER visit if it is deemed urgent care or may apply a different copay. Please check your covered benefits with your insurance provider for details.

**Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if MAKO is right for you.

***Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if robotic surgery is right for you.

Recognition: ACCREDITATIONS AND AWARDS

American Heart Association® Mission Lifeline:
Receiving Center Bronze Award

American Heart Association®/American Stroke Association®
Gold Plus Stroke Award and Target: Stroke Honor Roll Elite*

The Joint Commission Advanced Primary Stroke Center

Blue Cross®/Blue Shield® designated Blue Distinction® Center –
Maternity Care

Society of Cardiovascular Patient Care Chest Pain Center with PCI

Immunize Nevada Silver Syringe Award for Immunization Rates
Greater than 90 percent

International Board of Lactation Consultant Examiners®
(IBLCE®) and International Lactation Consultant Association®
(ILCA®) excellence in lactation award

State of Nevada's Department of Health – licensed

Memberships include:

Federation of American Hospitals
Nevada Hospital Association





Desert Springs HOSPITAL MEDICAL CENTER

About Desert Springs Hospital Medical Center

Desert Springs Hospital Medical Center opened in 1971 and provides 24-hour emergency services. It features a designated area in the emergency department to treat patients with less serious injuries and illnesses. The hospital has long been referred to as “The Heart Hospital” by residents, due to its solid reputation as a leader in cardiac care. The hospital is nationally recognized for its diabetes, cardiac, stroke and bariatric surgery programs.

At Desert Springs Hospital ER care is easier thanks to ER wait times online and ER Reserve that allows patients to request a time in the ER up to 12 hours in advance if they have a non-life-threatening injuries or illnesses. Then they can wait in the comfort of their home until the requested time.*

Dedicated to the Community

Desert Springs Hospital Medical Center supports a number of nonprofit organizations, including American Heart Association®, United Way of Southern Nevada, American Diabetes Association®, Henderson Chamber of Commerce, Las Vegas Chamber of Commerce and Nevada Diabetes Association. Employees also volunteer their time to benefit

a wide range of healthcare, civic and community-based organizations. As part of its quarterly Service Excellence celebration, the hospital selects a local charity to support.

Community Involvement

Desert Springs Hospital offers an annual Diabetes and Health Fair. Thousands of community residents attend and receive free screenings and health, wellness and diabetes information.

Education

Desert Springs Hospital is committed to educating the community about a variety of health issues. The hospital’s initiatives include its inpatient and outpatient Nutrition and Wellness programs for diabetics. Other programs are in place, such as bariatric education, and support groups for those with weight-loss issues and those who have had a stroke.

*ER Reserve should be used only if you decide your care can wait until the time you select. Do not wait if your symptoms or conditions worsen or if you need immediate care since delays may complicate your condition. If you are unsure of your condition or if your condition worsens, then please go to the nearest emergency room or call 9-1-1. Some insurance plans may not cover an ER visit if it is deemed urgent care or may apply a different copay. Please check your covered benefits with your insurance provider for details.

Desert Springs Hospital Boosts *Local Economy*

Desert Springs Hospital is proud to contribute to the health of the community and boost the local economy. Our numbers tell our story – we are a leader in medical care serving a large portion of the community we serve and performing a significant number of newer and highly sophisticated procedures. As a local employer, Desert Springs Hospital offers rewarding career opportunities.

Patient Medical Care

Admissions:	13,497
Bed Count:	293
Emergency Visits:	51,697

Surgeries

Inpatient Surgeries:	2,706
Outpatient Surgeries:	2,293
Robotic Procedures:	320

Specific Procedures

Bariatric Surgeries:	970
Open-Heart:	189
Spinal Surgeries:	86
Total Joint Replacements:	168



The Hospital Family

Total Employees:	1,080
Total Physicians on Staff:	1,021



Financial Impact

Salaries and benefits:	\$96.4 million
Capital Investment:	\$16.7 million
Uncompensated Care:	\$88.8 million
Local/State Taxes Paid:	\$3.4 million

**Based on self-reported data

Desert Springs Hospital 2016/2017 Milestones

Desert Springs Hospital added Cardiac Rehabilitation to its list of Cardiac services offered at the facility. DSH was the first hospital in Nevada to implant the Confirm Rx™ Insertable Cardiac Monitor (ICM), the world's first smartphone-compatible insertable cardiac monitor to assist physicians with the detection of suspected arrhythmias.

Desert Springs Hospital Specialty Services

Cardiac Care Institute

The Cardiac Care Institute features open-heart surgery and peripheral vascular services. The Chest Pain Observation Unit was the first in Nevada to be nationally recognized by the Society of Chest Pain Centers.

Desert Springs Hospital's complete cardiovascular services include a cardio-pulmonary laboratory, three catheterization labs, tilt table technology, cardiac surgery, inpatient cardiac rehabilitation and the Cardiac Progressive Care Unit — a dedicated care unit for cardiac patients.

The hospital's electrophysiology lab is home to the region's first Stereotaxic Epoch™ Solution for cardiac ablation procedures.

Center for Surgical Weight Loss*

Desert Springs Hospital offers gastric sleeve and bypass procedures, as well as education and support groups. The Center has been designated as a fully accredited Bariatric Center by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP). The hospital offers support through the entire weight-loss surgery process, from pre-op education to post-op support.

Diabetes Treatment Center

Nationally Recognized by the American Diabetes Association and the American Association of Diabetes Educators, the Diabetes Treatment Center can help adults with all types of diabetes. The Center offers comprehensive inpatient and outpatient care, education and treatment.

Providing services in English and Spanish, the Center's programs include diabetes self-management education, gestational diabetes education, continuous glucose monitoring and acute care during hospitalization.

Desert Springs Hospital's program was the first inpatient diabetes program in the United States to earn a Certificate of Distinction for Advanced Inpatient Diabetes Care from The Joint Commission.

Diabetes Treatment Center Advantage Program

This program is designed for community members who have Type 1 or Type 2 diabetes or prediabetes. Membership is free and so are the benefits, which include a membership gift, quarterly seminars, health and wellness screenings, a diabetes e-newsletter, and coupons and discounts on diabetes-friendly products and services.

Wound Care

The hospital offers advanced wound care and hyperbaric medicine to patients with non-healing wounds. Highly skilled medical professionals investigate, analyze and then develop an individualized treatment plan for wound healing.

*Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if bariatric surgery is right for you.

Recognition: ACCREDITATIONS AND AWARDS

American Heart Association®/American Stroke Association®
Gold Plus Stroke Award

American Heart Association®/American Stroke Association®
Gold Plus Stroke Award Target: Stroke Honor Roll Elite*

The Joint Commission
Accredited for commitment to quality patient care
First U.S.-certified inpatient diabetes program
First NV-certified heart failure program
Advanced Primary Stroke Center

Blue Cross®/Blue Shield® designated
Blue Distinction® Center – Bariatrics

Society for Cardiovascular Patient Care
Chest Pain Center with PCI
First NV-accredited chest pain center

Metabolic and Bariatric Surgery Accreditation and
Quality Improvement Program Accredited Center

American Diabetes Association®
Recognized outpatient diabetes program

American Association of Diabetes Educators
First Nevada accreditation for outpatient
diabetes education

State of Nevada's Department of Health-licensed



ACC
Accreditation
Services



In collaboration with
American Heart Association
Hospital Accreditation



American
Diabetes
Association

DEAP
DIABETES EDUCATION
ACCREDITATION PROGRAM
AADE American Association
of Diabetes Educators



American Association
of Diabetes Educators

American Association
of Diabetes Educators

Henderson Hospital 2016/2017 Milestones

Henderson Hospital was named as the *Las Vegas Review Journal's* Best of Las Vegas Gold Winner for Best Place to Have a Baby. In addition, a Certificate of Distinction was awarded to Henderson Hospital for Joint Replacement-Hip and Knee from The Joint Commission.



Henderson HOSPITAL MEDICAL CENTER

Henderson Hospital opened in October 2016 with 130-beds and an adjacent medical office building.

Henderson Hospital makes ER care easier thanks to ER wait times online and ER Reserve that allow patients to request a time in the ER up to 12 hours in advance if they have a non-life-threatening injuries or illnesses.*

Henderson Hospital Features

Emergency services are offered 24/7 and include fast triage for non-life-threatening urgent care. Patients can turn to Henderson Hospital for inpatient and outpatient general surgery.

Women's and children's services include maternity care and a nursery for new arrivals. Henderson's new Level II Neonatal Intensive Care Unit (NICU) will open in the second quarter of 2018.

Cardiology services are offered, as well as radiology, laboratory services, respiratory services and an inpatient pharmacy.

Henderson Hospital opened an outpatient center on campus for general surgery, breast procedures, orthopedics, ear/nose/throat, spine and urology surgeries, along with GI and pain procedures. With two operating rooms and space to expand in the future, the center will follow the hospital's outpatient department model and features spacious rooms, advanced technology and the same high-level patient experience the community has come to expect from Henderson Hospital.

The hospital also will offer wound care services in 2018. Watch for the opening of the center, which has five treatment rooms and two hyperbaric oxygen therapy chambers.

Watch for the opening of the new Henderson Hospital freestanding emergency center in the third quarter of 2018. Located at the corner of St. Rose Parkway and Coronado Center Drive the 24-hour facility will have eight treatment rooms and three rapid exam rooms, along with advanced diagnostic imaging, CT, ultrasound and X-ray equipment. Board-certified emergency medicine physicians and emergency-trained nurses will staff the center 24 hours a day.

Committed to Sustainability

The new Henderson Hospital incorporates 100 percent LED technology for lighting. Compared to traditional energy efficient fluorescent lighting, the new technology results in a 50 percent savings for light energy. This results in an annual savings of over 700,000 kilowatt-hours, eliminating over one million pounds of greenhouse gases and more than \$700,000 on the annual electricity bill.

Dedicated to Patient Satisfaction

In addition to creating a welcoming, patient- and family-centered facility, Henderson Hospital boasts patient satisfaction scores higher than the national average.

*ER Reserve should be used only if you decide your care can wait until the time you select. Do not wait if your symptoms or conditions worsen or if you need immediate care since delays may complicate your condition. If you are unsure of your condition or if your condition worsens, then please go to the nearest emergency room or call 9-1-1. Some insurance plans may not cover an ER visit if it is deemed urgent care or may apply a different copay. Please check your covered benefits with your insurance provider for details.

Henderson Hospital Boosts *Local Economy*

Henderson Hospital is proud to contribute to the health of the community and boost the local economy. Our numbers tell our story – we are a leader in medical care serving a large portion of the community we serve and performing a significant number of newer and highly sophisticated procedures. As a local employer, Henderson Hospital offers rewarding career opportunities.

Patient Medical Care

Admissions:	6,545
Bed Count:	130
Births:	649
Emergency Visits:	42,181
Surgeries	
Inpatient Surgeries:	2,207
Orthopedic Procedures:	206
Outpatient Surgeries:	2,050
Spinal Surgeries:	140



The Hospital Family

Total Employees:	569
Total Physicians on Staff:	606



Financial Impact

Salaries and benefits:	\$51.7 million
Capital Investment:	\$21.8 million
Uncompensated Care:	\$58.2 million
Local/State Taxes Paid:	\$2.1 million

**Based on self-reported 2016 data



Spring Valley HOSPITAL MEDICAL CENTER

About Spring Valley Hospital Medical Center

In 2003, Spring Valley Hospital Medical Center became the first acute care hospital in southwest Las Vegas. Since then, we are proud to have grown alongside our community. The hospital has developed comprehensive services to meet the needs of area residents and visitors. This includes 24-hour emergency services, cardiology services with open-heart surgery, maternity services, in- and outpatient rehabilitation, surgical services with the latest robotic technology, a neuro/stroke program with neurosurgery and an advanced wound care center with hyperbaric treatment.

Spring Valley Hospital was the first hospital in southwest Las Vegas to become a certified Chest Pain Center and an Advanced Primary Stroke Center. We are also the only hospital in southwest Las Vegas to offer a Level III NICU, neuro-coiling and thrombectomy for large vessel occlusion, a limb salvage program and an inpatient acute rehabilitation program. We are also proud to be Valley Health System's first and only facility with a hybrid OR and TAVR program.

Dedicated to the Community

Spring Valley Hospital Medical Center supports a number of nonprofit organizations, including the American Heart Association®, United Way of Southern Nevada, American Diabetes Association®, American Lung Association®,

Henderson Chamber of Commerce, Las Vegas Chamber of Commerce, Las Vegas Heals and the Nevada Diabetes Association.

Community Involvement

The hospital maintains membership in the Las Vegas Asian Chamber of Commerce, recognizing its important role in supporting diversity in our community. Employees also volunteer their time to benefit a wide range of healthcare, civic and community-based organizations.

Spring Valley Hospital partners with the community to support events such as Summer Family Movie Nights at Town Square, Mountain's Edge Monthly Community Gatherings and Spanish Trails National Night Out. We also partner with the American Heart Association to provide free blood pressure checks to employees of local businesses such as Boyd Gaming, Scientific Games Corporation, Brown and Brown Insurance of Nevada, Brownstein Hyatt Farber & Schreck, and more.

Education

Spring Valley Hospital offers a stroke support group, comprehensive childbirth education, and adult health and wellness luncheons to educate the community.

Affiliation agreements with UNLV and the Community of Southern Nevada.

Spring Valley Hospital Boosts *Local Economy*

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Patient Medical Care

Admissions:	17,368
Bed Count:	292
Births:	5,072
Emergency Visits:	54,817
Surgeries	
Inpatient Surgeries:	7,961
Outpatient Surgeries:	4,347
Specific Procedures	
Open-Heart:	178
Robotic Procedures:	254
Spinal Surgeries:	592
Total Joint Replacements:	1,402



The Hospital Family

Total Employees:	1,303
Total Physicians on Staff:	1,225
Total Volunteers:	163



Financial Impact

Salaries and benefits:	\$125 million
Capital Investment:	\$11 million
Uncompensated Care:	\$105.5 million
Local/State Taxes Paid:	\$4.5 million

**Based on self-reported data

Spring Valley Hospital 2016/2017 Milestones

Spring Valley Hospital became the first and only Valley Health System facility with hybrid OR and performed TAVR procedures. The new tower opened in June 2016 and the facility is already planning for additional beds (building out 3rd and 4th floors) by end of 2018 to add additional 72 beds.

The hospital is the only facility in Las Vegas with a 24-hour Birthplace entrance for expectant moms. Spring Valley Hospital is also first in southwest Las Vegas to obtain the latest da Vinci® robot-assisted surgery technology, the Xi system.

Spring Valley Hospital Specialty Services

In addition to offering cardiac services with open-heart surgery and a hybrid OR, Spring Valley Hospital is home to the Birthplace with a separate entrance for expectant mothers and the only Level III NICU in southwest Las Vegas. Other specialty services include:

Emergency Department

The Spring Valley emergency department is designated as a Chest Pain Center with PCI by the Society of Cardiovascular Patient Care, and a Primary Stroke Center by the American Heart Association®. The hospital offers a fast track for minor illnesses and injuries. Spring Valley Hospital makes ER care easier thanks to ER wait times online and ER Reserve that allows patients to request a time in the ER up to 12 hours in advance if they have a non-life-threatening injuries or illnesses. Then they can wait in the comfort of their home until the requested time.*

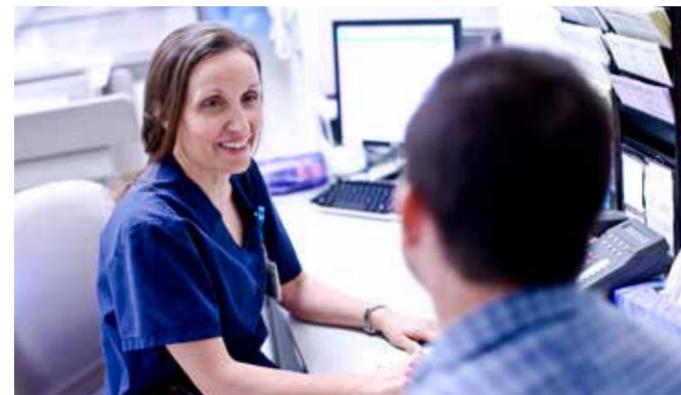
Neurosciences/The Stroke Center

Accredited as an Advanced Primary Stroke Center, Spring Valley Hospital's Neurosurgeons and Interventional Radiologists have the ability to perform complex neurosurgery and endovascular procedures. The biplane angiography suites are used to treat intracranial aneurysms and carotid disease. The Center offers neurocoiling comprehensive neuroscience services.

The Stroke Center offers patients a range of specially designed services and treatment programs that focus on prevention and intervention, education, active stroke management by a multidisciplinary medical team and rehabilitation.

Surgical Specialties

Open-heart surgery is performed in surgical suites specially designed to provide surgical teams with the most ideal environment possible. Spring Valley Hospital uses advanced robotic surgery technology with the da Vinci® Xi HD™ Surgical System, with Single-Site® surgery available for gynecology, urology, prostate and general surgery.



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Recognition: ACCREDITATIONS AND AWARDS

American Heart Association®
2017 Get with the Guidelines Gold Heart Failure

American Stroke Association®
Get With The Guidelines® Gold Plus Stroke Award
and Target: Stroke Honor Roll Elite

Mission Lifeline STEMI Receiving Center Silver Award

The Joint Commission Advanced Primary
Stroke Center

Society for Cardiovascular Patient Care
Chest Pain Center with PCI

Immunization Action Coalition Hepatitis B
Birth Dose Honor Roll

Southern Nevada Immunization & Health Coalition
Healthcare Personnel Influenza Immunization
Silver Syringe Award

State of Nevada's Department of Health-licensed





Summerlin HOSPITAL MEDICAL CENTER

About Summerlin Hospital Medical Center

Located in a premier master-planned community, Summerlin Hospital Medical Center is one of the largest and most comprehensive healthcare facilities in southern Nevada. Serving the community for 20 years, the hospital provides residents with the services of The Children’s Medical Center, The Heart Institute and the BirthPlace for Women and Children, and Summerlin Hospital’s Robotic Surgery Center, featuring the da Vinci® Xi Surgical System. These services and others represent our continuing pursuit of medical innovation.

Dedicated to the Community

Summerlin Hospital Medical Center supports a number of nonprofit organizations, including the American Heart Association®, United Way of Southern Nevada, March of Dimes®, Nevada Childhood Cancer Foundation, Candlelighters™ Cancer Foundation, Nevada Hospital Association and American Lung Association, and the hospital works with several local oncology support groups.

Employees also volunteer their time to benefit a wide range of healthcare, civic and community-based organizations.

Community Involvement

Summerlin Hospital offers an annual women and children’s health fair that includes free health screenings and wellness education. The hospital also hosts a free Teddy Bear Clinic each year for school-age children. The Teddy Bear Clinic is designed to help educate kids about what happens in the hospital

Education

The FamilyPlace provides the community with comprehensive childbirth education, as well as health and wellness lectures.

Summerlin Hospital Boosts *Local Economy*

Summerlin Hospital is proud to contribute to the health of the community and boost the local economy. Our numbers tell our story – we are a leader in medical care serving a large portion of the community we serve and performing a significant number of newer and highly sophisticated procedures. As a local employer, Summerlin Hospital offers rewarding career opportunities.

Patient Medical Care

Admissions:	23,109
Bed Count:	485
Births:	5,072
Emergency Visits:	58,588
Surgeries	
Inpatient Surgeries:	3,742
Outpatient Surgeries:	7,995
Specific Procedures	
Open-Heart:	175
Robotic Procedures:	1,290
Spinal Surgeries:	363



The Hospital Family

Total Employees:	1,760
Total Physicians on Staff:	1,478
Total Volunteers:	301



Financial Impact

Salaries and benefits:	\$172.2 million
Capital Investment:	\$13.4 million
Uncompensated Care:	\$72.1 million
Local/State Taxes Paid:	\$6.5 million

**Based on self-reported data

Summerlin Hospital 2016/2017 Milestones

Summerlin Hospital for the first time became the market leader in obstetrics delivering more babies than any other hospital in Las Vegas, 5,140 births.

Summerlin Hospital with the addition of a new da Vinci® Xi™ system became the market leader in robotic surgery and performs more gyn and urology surgery than any other hospital in Las Vegas.

Summerlin Hospital implemented an ICU Critical Care Intensivist program where intensivist physicians

exclusively oversee patient care in the ICU.

In 2017 the hospital's Pediatric Unit was expanded by 17 beds increasing the total beds to 45. In addition, the hospital performed its very first pediatric oncology stem cell transfusion.

Summerlin Hospital enhanced its Endoscopy Center to include a new Endoscopic Ultrasound and Endoscopic Bronchial Ultrasound services.

Summerlin Hospital Specialty Services

Children's Medical Center at Summerlin Hospital

The renowned Children's Medical Center at Summerlin Hospital provides advanced care to infants, children, adolescents and teenagers from all over the Las Vegas Valley. Along with the general Pediatric Unit, the Pediatric Intensive Care Unit and Pediatric ER, the Medical Center provides a broad array of advanced services — close to home.

The unit features an animal theme with custom artwork in each of the unit's 45 private patient suites depicting a different animal for each patient room. The Children's Medical Center also provides a Level III Neonatal Intensive Care Unit (NICU) with advanced technology to care for the tiniest patients.

Emergency Department

Summerlin Hospital is a nationally accredited Chest Pain Center with PCI by the Society of Cardiovascular Patient Care. The emergency department is designed for air ambulance services, with a helipad located just steps from the emergency room. Summerlin Hospital also practices Early Heart Attack Care (EHAC). The department is home dedicated Pediatric ER with separate entrance.

ER Just Got Easier at Summerlin Hospital. Wait times are available online and ER Reserve is available so patients can request a time in the ER for non-life-threatening injuries or illnesses.

Oncology Services

Summerlin Hospital's Cancer Center provides compassionate, patient and family-centered care, from a staff dedicated to providing advanced cancer treatment and support services. Adults and children who have cancer can get the specialized medical care they need from a multidisciplinary team of medical professionals. The hospital offers support groups for patients and loved ones affected by breast and bladder cancers.

Robotic Surgery

Summerlin Hospital's da Vinci® Xi™ Surgical System offers robotic surgery technology and provides patients with faster recovery and better outcomes.** The Robotic Surgery Center at Summerlin Hospital offers single-site surgery for gynecology, urology, prostate and general surgery.

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ER Wait Time is an average provided for informational purposes only.

**Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if bariatric surgery is right for you.

Recognition: ACCREDITATIONS AND AWARDS

American Heart Association®/American Stroke Association® Gold Plus Stroke Award and Target: Stroke Honor Roll Elite*

The Joint Commission Advanced Primary Stroke Center

Society for Cardiovascular Patient Care Chest Pain Center with PCI

Diabetes Recognition by the American Diabetes Association

Pink Ribbon Facility

Nevada Hospital Association Comprehensive Safety Program Award

State of Nevada's Department of Health-licensed



ACC Accreditation Services



In collaboration with
American Heart Association
Hospital Accreditation





Valley HOSPITAL MEDICAL CENTER

About Valley Hospital Medical Center

Located in the Las Vegas Medical District, Valley Hospital has been caring for residents and tourists for more than 40 years. The hospital offers 24/7 emergency care, and is designated as a Primary Stroke Center by The Joint Commission and as a Chest Pain Center with PCI by the American College of Cardiology for its rapid diagnosis, intervention and treatment of strokes and cardiac issues, such as heart attacks.

As a tertiary facility, Valley Hospital offers advanced cardiac services, such as open-heart surgery, balloon angioplasty and cardiac catheterizations. Its neurosciences program offers a wide range of services, including stroke care, neurosurgery, interventions such as coiling for brain aneurysms and an inpatient acute rehabilitation unit to help patients recover from traumatic injuries, stroke and other diseases.

A variety of surgeries are also performed within its 11 surgical suites. In addition to cardiac and neurosurgeries, other specialties include abdominal, bladder/kidney/prostate, spine, oncology, orthopedic, colorectal, vascular and general surgery. A variety of endoscopic procedures are also performed within the surgery division.

Valley Hospital offers several key outpatient services, including a wound healing and hyperbaric medicine center to address hard-to-heal-wounds.

Dedicated to the Community

Valley Hospital supports a number of nonprofit organizations including the American Heart Association® and the United Way of Southern Nevada. Employees also volunteer their time to benefit a wide range of healthcare, civic and community-based organizations.

Education

Valley Hospital offers an osteopathic graduate medical education program in the areas of internal medicine, family medicine, neurology and orthopedic surgery. The hospital also offers a traditional internship program, along with fellowships in gastroenterology and pulmonary/critical care. Hospital employees also serve as clinical preceptors for students in nursing, therapy, pharmacy, dietary and emergency medical services (EMT) programs.

Valley Hospital Boosts *Local Economy*

Valley Hospital is proud to contribute to the health of the community and boost the local economy. Our numbers tell our story – we are a leader in medical care serving a large portion of the community we serve and performing a significant number of newer and highly sophisticated procedures. As a local employer, Valley Hospital offers rewarding career opportunities.

Patient Medical Care

Admissions:	15,253
Bed Count:	301
Emergency Visits:	50,574

Surgeries

Inpatient Surgeries:	5,206
Outpatient Surgeries:	4,726

Specific Procedures

Open-Heart:	150
Robotic Procedures:	373
Spinal Surgeries:	714
Total Joint Replacements:	103



The Hospital Family

Total Employees:	1,380
Total Physicians on Staff:	1,092
Total Volunteers:	65



Financial Impact

Salaries and benefits:	\$125.5 million
Capital Investment:	\$12.8 million
Uncompensated Care:	\$93 million
Local/State Taxes Paid:	\$4.3 million

**Based on self-reported data

Valley Hospital 2016/2017 Milestones

The hospital received the 2016 Quality Award from HealthInsight (CMS QIO) for improving overall national ranking for the clinical quality process of care measures by at least 30% over prior year.

Valley Hospital opened the third and final wing of its Inpatient Adult Behavioral Health Unit in January 2016 for a total of 48 beds.

Technology upgrades to the Electrophysiology Lab (EP) were made in 2016 as part of a commitment to enhancing cardiology services.

Construction began on two new replacement Cardiac Cath Labs offering advanced technology for Electrophysiology and Interventional Cardiology procedures.

Valley Hospital was the first hospital in Nevada to utilize Sync Vision to enhance diagnosis and treatment of coronary artery disease.

Valley Hospital began construction on an 18-bed expansion of its third floor. This newly modernized unit will offer 18 large, private patient rooms for both IMC/Medical Surgical levels of care.

Valley Hospital Specialty Services

Behavioral Health Services

Valley Hospital offers inpatient behavioral healthcare for adults ages 18 to 64.

Psychiatrists, nurses, social workers, activity therapists and mental health technicians focus on developing customized interdisciplinary treatment plans that meet each patient's needs. An attending physician will evaluate each patient's need for medication, and will discuss medications with the patient and appropriate family members before treatment begins. Individual, group and family therapy are available.

Emergency Department

Valley Hospital is designated as a Primary Stroke Center by The Joint Commission and as a Chest Pain Center with PCI by the Society for Cardiovascular Patient Care. A rapid medical evaluation area is also included. Plus, ER Just Got Easier at Valley Hospital. Wait times are available online and ER Reserve is available so patients can request a time in the ER for non-life-threatening injuries or illnesses.*

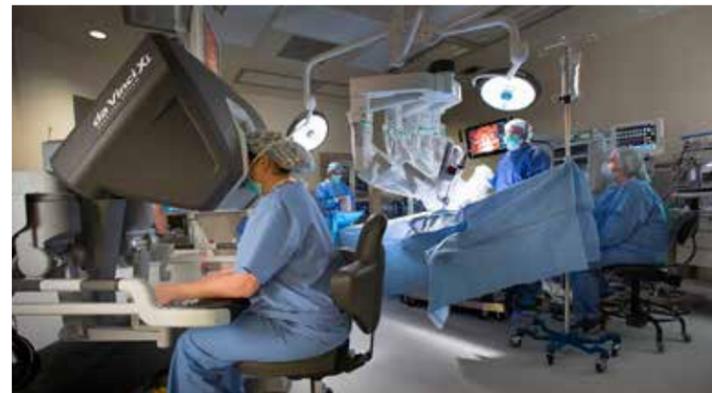
Neurosciences/The Stroke Center at Valley Hospital

Established as a Primary Stroke Center in 2007, Valley Hospital's neurosciences program continues to grow. Neurosurgeons and interventional radiologists have the ability to perform complex neurosurgery and endovascular procedures. The biplane angiography suites are used to treat intracranial aneurysms and carotid disease. The program includes interventional radiology services, an inpatient acute rehabilitation unit and a neurology residency for physicians.

Surgery

Valley Hospital surgeons and staff work closely together to provide an optimal surgical experience for all patients and their family members. Among the surgeries performed at the hospital are abdominal bladder/kidney/prostate, breast, cardiac, colorectal, da Vinci® robotic, gynecological, oncology, neurosurgery, orthopedics, spine, vascular and general surgeries.

The surgical department is home to 32 all-private surgical post-op rooms on a newly renovated nursing unit. The department also boasts a 18-bed surgical preparation area and a 20-bed post-anesthesia care unit.



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Recognition: ACCREDITATIONS AND AWARDS

2017 Mission: Lifeline STEMI Receiving Center Bronze Award — American Heart Association

American Heart Association®/American Stroke Association® Gold Plus Stroke Award and Target: Stroke Honor Roll Elite*

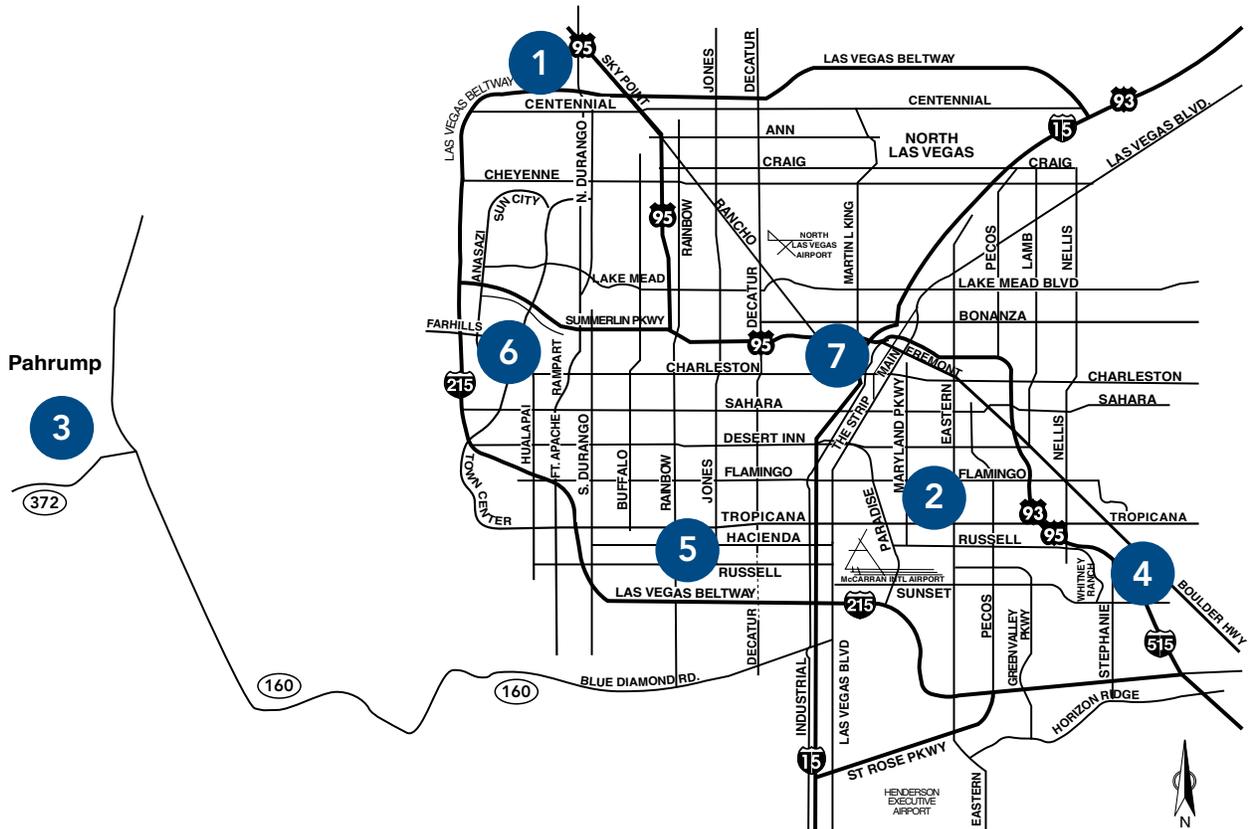
Society for Cardiovascular Patient Care Chest Pain Center with PCI

State of Nevada's Department of Health-licensed

Membership

Las Vegas Medical District





- | | | |
|---|--|---|
| <p>1 Centennial Hills Hospital Medical Center
6900 North Durango Dr. at Elkhorn
702-835-9700</p> <p>2 Desert Springs Hospital Medical Center
2075 E. Flamingo Road – 2 blocks west of Eastern
702-733-8800</p> <p>3 Desert View Hospital (Affiliate)
360 S. Lola Lane
Pahrump, NV
775-751-7500</p> | <p>4 Henderson Hospital
1050 W Galleria Drive
702-963-7000</p> <p>5 Spring Valley Hospital Medical Center
5400 S. Rainbow Blvd. at Hacienda
702-853-3000</p> | <p>6 Summerlin Hospital Medical Center
657 N. Town Center Drive at Banbury Crossing
702-233-7000</p> <p>7 Valley Hospital Medical Center
620 Shadow Lane at Alta
702-388-4000</p> |
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Discover THE VALLEY HEALTH SYSTEM

For more information about our hospital's commitment to our community, please call our marketing department at **702-388-4663**. Or visit our website www.valleyhealthsystemlv.com

NEED A DOCTOR?

Call Direct Doctors Plus® at **702-388-4888** for a free physician referral.



The Valley Health System®
www.valleyhealthsystemlv.com